Portal Access and Enrollment

New Patients

1. Portal access is provided after registration or your first visit.

2. You will receive an **email or text invitation** from the Health Department.

3. Select the provided link to activate your account.

4. Once activated a verification code will be sent to your phone and your email entered.

5. Both links need to be verified and it will let you set up the account.

6. Create a secure username and password.

7. Complete identity verification if required.

   If you do not receive an invitation, contact the Health Department clinic where you receive services.

Existing Patients

1. Visit the Health Department's **CureMD Patient Portal login page**.

2. Enter your username and password.

3. Select **Log In**.

Download the Leap Health App

1. [Leap - Your Health Companion App](#)-Apple Iphone
2. [Leap - Your Health Companion - Apps on Google Play](#)

Using the Patient Portal

1. Medical and Public Health Records

Patients may view:

- Visit summaries and diagnoses

- Immunization records

- Laboratory and screening results

- Communicable disease testing results (as permitted by law)

- Treatment plans and provider notes (when available)

Steps:

1. Select **Health Records**

2. Choose the record type

3. Download or print for personal or school/work use

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2. Appointments and Clinic Services

1. Select **Find Care** located at the bottom center of portal

2. View scheduled visits

3. Request or confirm appointments (if enabled)

4. Receive appointment reminders

   Some public health services may require in-person or walk-in visits and may not be schedulable online.

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3. Secure Communication

The portal allows secure messaging with Health Department staff for:

- Non-urgent medical questions

- Follow-up instructions

- Program or clinic-related inquiries

Important:

- Portal messaging is **not monitored 24/7**

- Do not use the portal for medical emergencies
  Call 911 or visit the nearest emergency department

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4. Immunizations and Preventive Services

Patients can:

- View vaccination history

- Access immunization documentation for schools, employers, or travel

- Receive preventive care reminders

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5. Laboratory and Screening Results

- Lab results are released according to Health Department policies

- Certain sensitive results may require provider review before release

- Patients may be contacted directly by staff for follow-up care

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6. Forms, Consents, and Questionnaires

Patients may:

- Complete public health forms electronically

- Sign consent documents

- Submit required information before or after visits

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7. Billing and Fees (If Applicable)

Some Health Department services may involve:

- Sliding-scale fees

- Grant-funded or no-cost services

Patients may view:

- Statements

- Payments and balances (if portal billing is enabled)

Privacy and Confidentiality

The Health Department takes patient privacy seriously:

- Portal access is secure and encrypted

- Access to records is limited by law for certain services (e.g., STI, family planning, behavioral health)

- Parents or guardians may have restricted access to minors' records per state regulations

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Technical Support and Assistance

For assistance with:

- Account access

- Password resets

- Portal navigation

Please contact the **Health Department clinic** where you receive services.

Important Reminders

- Use a private email address when enrolling

- Log out after using the portal on shared devices

- Check messages regularly for important public health updates